



Health Care Operations Management: A Systems Perspective

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Health Care Operations Management: A Systems Perspective, Second Edition provides comprehensive and practical coverage of all aspects of operations management specific to the healthcare industry. It covers everything from hospital finances to project management, patient flows, performance management, process improvement, and supply chain management.

This is an ideal text for university courses in healthcare management at all levels. It is also an excellent professional reference for healthcare administrators, clinical support managers, and supply chain professionals.

The Second Edition has been thoroughly updated with the most recent data, statistics, and references. It also offers expanded coverage of quality, financial, and systems management, as well as a new chapter entitled "Operational Metrics in Health Care Organization."

Health Care Operations Management: A Systems Perspective Details

Date : Published January 30th 2015 by Jones & Bartlett Publishers

ISBN : 9781284050066

Author : James R. Langabeer II , Jeffrey Helton

Format : Paperback 500 pages

Genre :

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